

Dollar Academy Non-Residential Camp Terms and Conditions 2026

Booking a course

Please choose the camp(s) you would like to book and fill out the online registration form. You will receive an automatic acknowledgement email once the payment is confirmed. You will also receive joining instructions three weeks before the start of the course. Please note, that when booking a place on our camps you will be redirected from the Dollar Academy school website to Trybooking, an external web page.

Confirmation and payment

Bookings and payment must be made by persons over 18 years of age. Payment can only be made via credit card or debit card. Your booking will be confirmed after we have received full payment.

General

In the unlikely event that an aspect of the camp does not meet your expectations, please contact Don Caskie caskie-d@dollaracademy.org.uk in order that we can address the issue while your child is still on the camp.

On receipt of full payment, joining instructions will be sent to you before the camp commences. Depending on the course, a kit list may be issued. Please read this information carefully as it is your responsibility to ensure your child is suitably equipped.

By proceeding with your booking, you confirm that you have read and accept these booking conditions and information.

Health & Welfare

The safety, security and wellbeing of all participants is of paramount importance. Dollar Academy is committed to safeguarding and promoting the welfare of young people. The school complies with the National Guidance for Child Protection in Scotland 2021 - updated 2023 and the Protection of Vulnerable Groups (PVG) Act 2007. All staff working in schools are required to be members of the PVG Scheme, which checks their suitability to work with children and provides continuous monitoring.

It is mandatory for you to provide medical information for your child at the time of booking through the online booking form. Please contact holidaycamps@dollaracademy.org.uk if your child suffers from asthma or hay fever, has any known allergies, has any other medical conditions or behavioural issues or if they are taking any medication. Please also inform us if your child has any dietary

requirements. You will need to complete this with the online registration form, before booking can be completed.

If your child's medical details change in the period between booking and the camp finishing, please contact holidaycamps@dollaracademy.org.uk as soon as possible so that your child's medical records can be updated. Please be aware that the school will not hold your child's medical information after the camp is completed. If your child is undertaking multiple camps, their medical information will be removed from the school's database and paper copies destroyed upon completion of the last camp.

For the welfare of all participants, in the event that your child becomes unwell during the camp we will require you to collect your child. In the event your child suffers from vomiting or diarrhoea they will not be permitted to attend until a period of 48 hours after the last bout of illness.

If your child requires urgent medical attention, camp staff will take them to the nearest local hospital for immediate care or, if necessary, will telephone for an ambulance.

Emergency medical treatment: You authorise the Camp Director to consent on their behalf to your child receiving emergency medical treatment including blood transfusions, general anaesthetic and operations where certified by an appropriately qualified person as necessary for your child's welfare and if you cannot be contacted in time.

For your child's security, you will be required to register with the relevant camp leader, or deputy, on arrival each morning and to sign out when collecting them at the end of the day. We also require your child to register at lunchtimes.

Cancellation

If you wish to cancel your camp booking you must inform us of your cancellation by email immediately. Cancellations are subject to the following charges:

Over 42 days before start date = Full refund less £25

30 - 42 days = 30% of total cost

15 - 29 days = 50% of total cost

1 - 14 days = 75% of total cost

On or after start date = 100% of total cost

Refunds can only be made to the card used when booking, should the card have expired between booking and the camp start date please contact holidaycamps@dollaracademy.org.uk so that an alternative refund can be made.

If you decide to withdraw your child from the camp, or if your child withdraws themselves during the camp, they may do so on the understanding that no refund of fees paid will be made, save in exceptional circumstances.

Negligence

Dollar Academy accepts responsibility for those elements of the camp under our direct control if caused by proven negligence of the company or its employees. Dollar Academy cannot accept responsibility for the loss of enjoyment due to the following factors: bad weather, loss or damage to personal property, personal injury or illness suffered whilst on the course, and negligence of any sub-contractors.

Programme changes

Dollar Academy will make every effort to adhere to the outlined programme however we reserve the right to alter or cancel any camps or other arrangements under our control due to insufficient numbers or extreme circumstances.

Camp Code of Conduct

You understand and agree that if your child does not follow the school rules as set out in the Information for Pupils and Parents booklet and Behaviour and Discipline Policy on the Dollar Academy website, the camp reserves the right to discipline your child. The Information for Pupils and Parents booklet and the Behaviour and Discipline Policy contain further details of the expectations for good behaviour and discipline. You understand and agree that in cases of serious misbehaviour or rudeness, you will be notified. For very serious incidents such as violent or abusive (either physically or verbally) behaviour or if a child breaks the UK law, then the child will be expelled from the camp immediately, according to the procedure contained in the Behaviour and Discipline Policy.

If a child has a medical or learning condition which was not declared on the registration form or medical form and which the camp does not feel they can adequately support, they may decide to send the child home at your expense.

Drug-taking or possession of drugs will result in instant dismissal from the camp.

All camp programmes are non-smoking and alcohol free, and the camp accepts bookings from you on the understanding that your child does not smoke or consume alcohol at any time whilst at the camp.

If camp staff suspect that your child has broken camp rules, your child may be questioned, and their belongings may be searched in appropriate circumstances. All reasonable care will be taken to protect your child's rights and freedoms and to ensure that you are informed as soon as reasonably practicable after it becomes clear that your child may face formal disciplinary action.

Information Technology

You understand and agree that if a child brings their own electronic equipment to the camp, they must use it in accordance with the Dollar Academy Mobile Phone Policy.

You understand and agree that your child will be allowed access to the internet via the Dollar Academy network. You agree that your child will be required to comply with the Dollar Academy Conditions of Use of Computers at all times.

It is not permitted for camp participants and staff to be friends on any social networking sites.

Personal Possessions

You understand and agree that your child is responsible for the security and safe use of all their possessions while on the camp. We strongly suggest that valuable items are left at home.

Damage

Any damage caused by your child to camp property or equipment or the personal property of another child will incur a charge payable by the you.

Promotional Materials

You understand and agree that the camp and carefully selected third parties use photographs/video and images in promotional materials. If you do not wish for your child's photograph or image to appear in such material, please inform the camp by emailing holidaycamps@dollaracademy.org.uk

You understand and agree that your child will be asked to fill out an end of course questionnaire at the end of their stay, and that reviews and comments given by your child may be used in promotional material. The completion of the end of course questionnaire is optional.

Data Protection

By agreeing to these Terms and Conditions, you authorise the camp to process personal information including financial and sensitive personal information as is deemed necessary for the legitimate purposes of the camp.

Dollar Academy will always keep personal detail of both you and your child safe and secure. Our privacy notices can be found on our website Data Protection Policy. If you any concerns about the data we hold or do not wish to receive any further communications from us, please contact Mrs V Mason at Dollar Academy.